



U.S. General Services Administration

Federal Supply Service
Authorized Federal Supply Schedule/ Price List
FSC 71

Furniture

FSS Contract Number: GS-27F-0016P

Contract Period through January 25, 2019

Online access to Contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. Visit GSAAdvantage.gov.

Contractor/	RT London	
Ordering	1642 Broadway Ave NW	Tax ID: 38 28 70 949
Address:	Grand Rapids, MI 49504	Size of Business: Small
	616.364.4800 phone	Cage Code: 3NQG4
	616.364.1131 fax	DUNS Number: 623 167 301
	877.613.2012 toll-free	<i>US Navy BPA: N00189-11-A-0083</i>

- | | | | | | | | | | | | |
|---|---|-----------|------|---------------------|------|-----------------------|-------|-------------------------|------|-------------------------|-------|
| <p>1a Table of Awarded Special Item Numbers (SIN):
Case Goods & Tables: 71-204
Chairs & Seating: 71-205
Upholstered Furniture: 71-206
Window Treatments & Bedspreads: 722-02, 722-03
Recliners: 711-16 & 18
Wall Art: 722-11
Lighting: 722-01
Carpet: 31-301
Mattresses: NIB
Design: Gratis, Upon Request
Installation: 71-295, 722-08
Project Management: Upon Request</p> <p>1b Lowest Priced Model: Lamp \$49.95</p> <p>1c Hourly Rates: N/A</p> <p>2 Maximum Order Limitations: No Limit</p> <p>3 Minimum Order: \$500</p> <p>4 Geographic Coverage: Worldwide</p> <p>5 Points of Production: Grand Rapids, MI and/or Lacey, WA</p> <p>6 Discount: GSA 58% off list</p> <p>7 Quantity Discounts:
SIN 71-204, 71-205, 71-206
\$25,000-\$100,000 3.0%
\$100,001-\$300,000 4.0%
\$300,001+ 5.0%</p> <p>8 Prompt Payment Terms: Net 30 days</p> <p>9a Minimum Government Order: \$500</p> <p>9b Government Credit Card IS ACCEPTED</p> <p>10 Foreign-Made Items: None</p> <p>11a Delivery Time: 90 days ARO</p> <p>11b Expedited Delivery: Items available for expedited delivery are listed in the Quick Ship area of our website</p> <p>12 F.O.B. Origin: Point of Production</p> | <p>13a Ordering Address: RT London (see above)</p> <p>13b Ordering Procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), and a sample BPA, can be found at GSA/FSS Schedule home page (fss.gsa.gov/schedules)</p> <p>14 Payment Address: RT London (see above)</p> <p>15 Warranty: RT London Generous Warranty Statement Attached, Package Room Items per Manufacturer's Warranty</p> <p>16 Export Packing Charges: Upon Request</p> <p>17 Terms and Conditions of Government Credit Card Acceptance: At GSA prices</p> <p>18 Rental: N/A</p> <p>19 Terms and Conditions of Installation: Per Project</p> <p>20a Repair Parts: Upon Request</p> <p>20b Terms and Conditions For Any Other Service: Installation, Delivery, and Design services available Upon Request</p> <p>21 Distribution Points: Grand Rapids, MI and/or Lacey, WA</p> <p>22 Dealers: Contact RT London</p> <p>23 Preventative Maintenance: Upon Request</p> <p>24a All Furniture Complies with Government Standards</p> <p>24b Section 508 Compliance Available</p> <p>25 Data Universal Number System (DUNS) number: 623 167 301</p> <p>26 CCR Registered</p> <p>The Following Services are Provided:
Administrative/ Project Coordination Fee:
On a project-by-project basis
On-site supervision for set-up and assembly</p> <table border="0"> <tr> <td>\$250,000</td> <td>3.0%</td> </tr> <tr> <td>\$250,001-\$500,000</td> <td>2.5%</td> </tr> <tr> <td>\$500,001-\$1,000,000</td> <td>2.25%</td> </tr> <tr> <td>\$1,000,001-\$3,000,000</td> <td>2.0%</td> </tr> <tr> <td>\$3,000,001-\$5,000,000</td> <td>1.75%</td> </tr> </table> | \$250,000 | 3.0% | \$250,001-\$500,000 | 2.5% | \$500,001-\$1,000,000 | 2.25% | \$1,000,001-\$3,000,000 | 2.0% | \$3,000,001-\$5,000,000 | 1.75% |
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General Information

Specifications: A comprehensive specification is available for every item in the price list. For details please ask your authorized marketing agent or call RT London for your copy. All items are made in accordance to industry standards and have met all testing standards required.

Installation

As quoted by RT London.

Order Information

RT London requires all orders in writing to avoid error and/or duplication. Orders must be complete in their description as to finish, color, dimensions and model number where so required.

Cancellations

Orders that have been entered and in the manufacturing process are subject to cancellation charges. No order may be cancelled without the written consent of RT London.

Change to Orders

All changes to orders already acknowledged must be in writing and are subject to the approval of RT London. Changes may result in a change in price and/or a change in shipping dates. In either case a MOD may be requested.

Shipment

Unless the customer specifies specific shipping details, RT London will use the best method of shipping, including routing and carrier.

Damage Claims

RT London does not ship damaged or defective furniture. Shipments are f.o.b. plant and belong to the user upon leaving the RT London plant. Make certain to check all furniture upon arrival. If there is any damage, record those on the Bill of Lading. **DO NOT REFUSE FURNITURE DAMAGED IN TRANSIT.** Note the damages to RT London. If you note that the shipment is clear you have relieved the carrier of his responsibility, therefore check all furniture upon arrival. If you see or suspect concealed damages notify the carrier at once, request an inspection and confirm it in writing. Hold all cartoning, if any, until the shipment is inspected. This must take place within 15 days of delivery. Under no condition shall a claim be deducted from an invoice.

Storage

Customers may request a postponement of an order and ask for storage. Such storage may be arranged at the customer's risk and expense. Such storage may be deemed a complete delivery and an Invoice will be rendered and due.

Returns

No furniture may be returned without the written authorization of RT London. Credit or refund will only be given when the furniture is received in the same condition in which it left the plant. All returns are subject to a restocking charge. Specials are not subject to return.

Designs

Certain RT London designs are covered by US and worldwide design patents and may not be infringed. RT London reserves the right to modify designs, alter styles, use other materials or discontinue models without prior notice.

Warranty

RT London products are covered under a generous warranty.



25-Year

Select product lines manufactured by RT London are warranted against defective material or workmanship for the period of 25 years from the date of purchase. We will repair or replace, without cost to our customers, any defective product. In no event shall liability under the warranty exceed the original purchase price of the defective product. These product lines include, but are not limited to:

Room Solutions

Arcadia, Alcove, Breton, Cosmo, Essix, Jamestown, Maxwell, Medallion, MFS/MFS Renew, RH Series, Shaker, Solo, Tool Free, Westwood

Chairs

Tango, Student, Iris, Series 95

Lounge

Baxter, Bluto, Broadway + (SS), Emily, Garbo, Henley, Hudson, Hugo, Logan, Lucy, Lucy Lu, Quincy, Roxy Sawyer

Tables

Arts & Crafts, Bluto, Cascade, Lucy, Shaker, Ross, Four Posted, Sherwood

7-Year

Select product lines manufactured or purchased by RT London are warranted against defective material or workmanship for the period of 7 years from the date of purchase. We will repair or replace, without cost to our customers, any defective product. In no event shall liability under the warranty exceed the original purchase price of the defective product. These product lines include all products not listed under the 25-year warranty above.

Areas of Exclusion Under These Warranties Include:

Product damaged through use not intended by the original design of the product, and/or product that has been physically altered in any way, or subjected to misuse or negligence, and/or product in normal use that exhibits signs of cosmetic degradation, without compromising structure or function, is not covered.

Mattresses, box springs, fabrics and foam carry their manufacturer's warranty.



Sustainability

Our journey to provide Sustainable furniture solutions



RT London + Sustainability

Sustainability is a complex subject. For many people, Sustainability translates into being “environmentally friendly”, but it is actually much broader than that. In fact, the term is often misunderstood and misused. Understanding sustainability requires an awareness of how everything we do, everything we take, everything we make and everything we waste affects natural, human and economic capital. It demands that we consider how our actions will ultimately affect future generations as well as our own. Sustainability is a process. It is a journey of many steps toward finding better, smarter ways of doing things.

Our goal at RT London is to provide Sustainable furniture solutions. In addition to standing behind our products for years to come, our broader Sustainability goals focus on reducing waste, reducing harmful emissions, supporting sustainable forestry practices, and utilizing recycled and renewable materials as well as alternative energy sources.

What we are doing to improve our Sustainability commitment

- Certified Substrates
- CARB Compliant Sheet Goods
- Recycled & Renewable Materials
- Performance Measures
- LEED Participation



RT London + Sustainable Forestry Initiative

A partnership safeguarding our environment

Protecting our environment and its natural resources is an area of great interest for us at RT London. Part of that stewardship entails our support of sustainable forestry practices. We are proud to utilize SFI Certified wood products on all the case goods we manufacture.

The Sustainable Forestry Initiative (SFI) program is based on the premise that responsible environmental behavior and sound business decisions can co-exist to the benefit of landowners, manufacturers, customers, end users, the environment, and future generations. Values such as this have influenced our thinking about sustainability, and it's the way we choose to do business.

In these times of environmental sensitivity, it can be difficult to find the right balance of responsible environmental behavior, sound business practices and value. We believe it's possible. So you can rest easy knowing our wood case goods are constructed of wood products from carefully managed forests in North America that participate in a credible certification program.

That's our commitment to you.



CARB Compliant Sheetgoods and **No VOCs**

Reducing harmful emissions to improve indoor air quality

- CARB = California Air Resources Board (California Environmental Protection Agency)
- Point 1 requires compliance by mills 01/01/2009. Point 2 requires compliance by mills 01/01/2010
- The CARB initiative is a mandatory program in the state of California which aims to eliminate the use of added formaldehyde in sheet good products in an effort to improve indoor air quality. Compliance was mandatory for manufacturers by 01/01/2010.
- RT London is **currently compliant** with Point 1 and 2. In addition, our state-of-the-art UV finishes emit no VOCs (Volatile Organic Compounds) that can lead to poor indoor air quality.



Recycled Materials & Alternative Energy

A smarter, better way of manufacturing

RT London has taken significant steps to utilize recycled materials in our products.

- Our melamine panel products contain 61% recycled and recovered wood fiber materials and are certified by Scientific Certification Systems (SCS).
- The steel components in our beds and case goods contain 20% – 25% recycled steel, 50% of which contains Post-Consumer material.
- The aluminum components in our Essix solution contain 75% - 100% post-consumer recycled aluminum.
- We offer several upholstery choices that contain 100% recycled polyester and feature Green fabric finishes that protect against soil and stains for long-term life cycle value.

These practices help to complete the cycle and break the “take-make-waste” system so many manufacturers have come to accept as standard practice. Our goals for the suppliers of our materials are:

- Utilize recycled or renewable materials
- Manufacture using increasingly sustainable processes.
- Meet or exceed industry standards for quality and performance including ANSI/BIFMA.
- Products should be recyclable or compostable at the end of its useful life.



BioFlex Hybrid Foam

Sourcing nature instead of petroleum

In addition to utilizing recycled content in our upholstered products and dining furniture, we have transitioned to an upholstery foam that utilizes polyols from soy instead of petroleum. This transition helps to reduce our dependence on foreign crude oil, replacing it with a natural, renewable resource.

Some of the benefits of BioFlex Hybrid Foam include:

- Supports the American Farmer and is manufactured in the US soy instead of petroleum. This transition helps to reduce our dependence on foreign crude oil, replacing it with a natural, renewable resource.
- Lessens dependency on fossil fuels including foreign crude oil. Non-renewable energy use is reduced by 61% and total energy demand is reduced by 23%.
- Preliminary Life Cycle Analysis estimate that BioFlex Foam will save more than 50,000 barrels of oil per year.
- Smaller Environmental Footprint. Carbon Dioxide emissions in manufacturing are reduced by 36% compared to petroleum based upholstery foams.

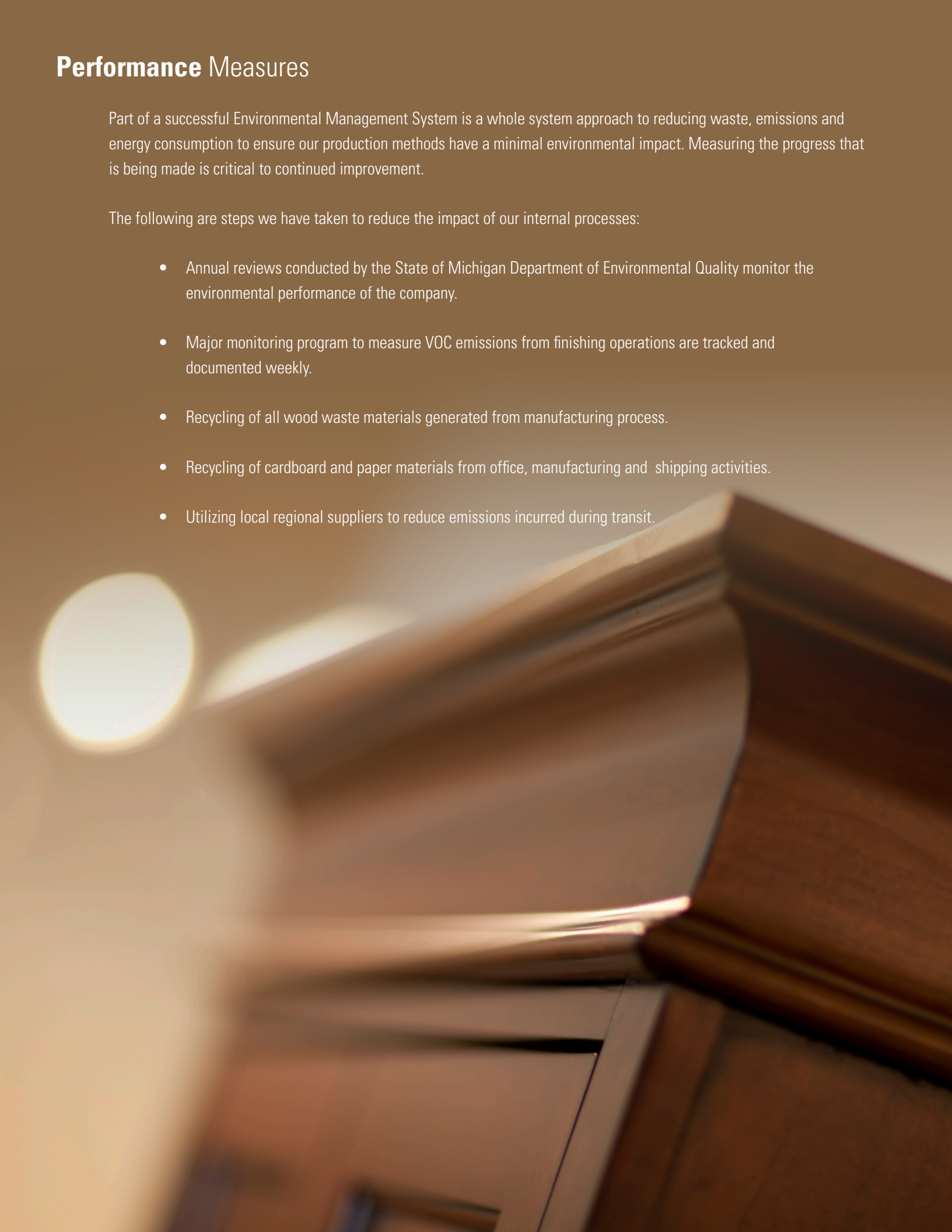


Performance Measures

Part of a successful Environmental Management System is a whole system approach to reducing waste, emissions and energy consumption to ensure our production methods have a minimal environmental impact. Measuring the progress that is being made is critical to continued improvement.

The following are steps we have taken to reduce the impact of our internal processes:

- Annual reviews conducted by the State of Michigan Department of Environmental Quality monitor the environmental performance of the company.
- Major monitoring program to measure VOC emissions from finishing operations are tracked and documented weekly.
- Recycling of all wood waste materials generated from manufacturing process.
- Recycling of cardboard and paper materials from office, manufacturing and shipping activities.
- Utilizing local regional suppliers to reduce emissions incurred during transit.



LEED Participation

Our goal at RT London is to provide Sustainable furniture solutions. We are an American manufacturer with an unparalleled commitment to service and value. In addition to supporting a comprehensive product warranty, our broader Sustainability goals focus on reducing waste, reducing harmful emissions, supporting sustainable forestry practices, and utilizing recycled and renewable materials as well as alternative energy sources. We have participated in numerous LEED Certified projects and have LEED educated professionals on staff to assist with your choices.

RT LONDON





Materials & Resources

Credit 4.1 & 4.2 Recycled Content (post-consumer + ½ pre-consumer)

Recycled material is utilized in a number of RT London furniture components depending on the product line. The steel parts in our beds, specifically the Spring Bed Decks, Steels Rails for the Wood Deck and Pin Channels contain a minimum of 20 – 25% recycled steel which contains a minimum of 50% Post-Consumer material. Engineered panel products contain a minimum of 61% recycled and reclaimed wood fiber.

Credit 5.1 Regional Materials Manufactured Regionally

RT London has 3 strategically placed locations in the United States to serve you. Our products can contribute to regional points within 500 miles of each of our plants in addition to saving fuel and freight costs and reducing fuel emissions incurred during transit.

Credit 5.2 Regional Materials Extracted and Manufactured Regionally

RT London is proud to source components and materials from vendors in our region. All steel components are sourced within 50 miles of our Grand Rapids, MI plant. Our laminated panel products are sourced strategically from vendors within each region to support the local economies and reduce fuel emissions incurred during transit.

Credit 6 Rapidly Renewable Materials

RT London has transitioned to upholstery foam that utilizes polyols from Soy plants instead of petroleum. This Bio-content foam is used on all our upholstered seating products and can contribute to the Rapidly Renewable Materials credit depending on volume.

Indoor Environmental Quality

Credit 4.2 Low-Emitting Materials, Paints & Coatings

Our state-of-the-art UV cured finish on all case good products emits no VOCs (Volatile Organic Compounds) and are considered low-emitting products.

Credit 4.4 Low Emitting Materials, Composite Wood and Laminate Adhesives

Our primary building material is an engineered plywood product called Elemental. All plywood used is certified by SFI, 100% CARB compliant and complies with the EQ 4.4 standard. CARB is the California Air Resources Board, enacted by the California Environmental Protection Agency. The CARB initiative is a mandatory program in the state of California which aims to eliminate the use of added urea-formaldehyde resins in sheet good products in an effort to improve indoor air quality. RT London currently uses plywood with no added formaldehyde in compliance with this initiative.



Quality products. Dedicated service.

Michigan 877.613.2012 | **Washington** 888.315.1579 | **South Carolina** 877.595.0071

www.rtlondon.com/sustainability